



## Tenants Advice & Advocacy

### Inner Sydney Tenants' Advice & Advocacy Service

#### What is this service?

The Inner Sydney Tenants' Advice and Advocacy service is provided for public and private tenants who live in the **Botany, Leichhardt, and City of Sydney local government areas.**

We provide:

- Free tenancy advice
- Assistance and advocacy\*
- Community education

Typical tenancy problems we deal with include:

- Starting a tenancy
- Bond money
- Rent increases
- Rent Arrears
- Getting repairs done
- Being evicted
- Ending a tenancy
- Going to the Consumer Trader & Tenancy Tribunal
- The Department of Housing
- Going to the Housing Appeals Committee

#### How to access this service

This service is provided by way of telephone advice sessions.

Telephone Advice Ph. 9698 5975

Telephone advice sessions

*Days:Times*

Monday 9am - 1pm

2pm - 5pm

Wednesday 9:30am - 1pm

Thursday 11am - 2pm

Friday 9:30am - 1pm

2pm - 5pm



## Face-to-Face Advice

Face-to-face advice sessions are available at various times throughout the week by appointment.\* To make an appointment ring (02) 9698 5975 during the above times.

## Tenancy Factsheets

For factsheets on tenancy and a list of tenancy services, go to [www.tenants.org.au](http://www.tenants.org.au)

## Sharehousing Factsheets

For the Share Housing Survival Guide go to [www.rlc.org.au/sharehousing/](http://www.rlc.org.au/sharehousing/)

\*Appointments, ongoing casework and advocacy are given to tenants in accordance with intake guidelines.